

Beth Israel Deaconess Medical Center Infusion Services at Lahey Hospital & Medical Center, Burlington and Peabody

Lahey Hospital & Medical Center (LHMC) is continually seeking new ways to provide the best care for patients while remaining focused on our commitment to quality and safety.

As of Aug. 2, 2021, LHMC 's hematology/oncology infusion and medical infusion spaces in Burlington and Peabody are now on Beth Israel Deaconess Medical Center's (BIDMC's) hospital license. This license change will allow us to better utilize and leverage resources across the Beth Israel Lahey Health system, which we can reinvest in our mission for the benefit of the hospital and our patients.

What This Means for You

- The infusion centers will now be called, Beth Israel Deaconess Medical Center Infusion Services at Lahey Hospital & Medical Center and Beth Israel Deaconess Medical Center Infusion Services at Lahey Medical Center – Peabody. They are located at the Sophia Gordon Cancer Center.
- You will have the same excellent caregivers you always had.
- You may notice a different registration process and flow to your appointment. For example, if you have a doctor's visit on the same day as your infusion visit, each visit will have its own separate check-in and intake process as well as separate waiting rooms. Hospital signage will be updated, and we will help you navigate between the two sites.
- You will continue to receive bills in the same format and by the same methods, but will notice that the costs incurred within the infusion departments will reflect a BIDMC-named location rather than LHMC.
- A small number of patients may also experience some changes to their out-of-pocket costs.
- If you have billing questions, please call 781-744-5554. If you wish to speak to BIDMC Patient Relations, please call 617-975-9750.